



**Software Support, Maintenance and Updates Agreement Amendment No. 001**

**THIS SOFTWARE SUPPORT AGREEMENT AMENDMENT No. 001** (the "Amendment") dated this 1<sup>st</sup>  
day  
of July 2022 (the "Execution Date")

**BETWEEN:**

Ryman, Inc. DBA: Complete Technology Solutions  
(the "Vendor")

**OF THE FIRST PART**

**AND**

CareerSource North Central Florida  
(the "Licensee")

**WHEREAS**, the parties entered into the Software Support, Maintenance, Cloud Hosting and Updates Agreement on the 1<sup>st</sup> day of July, 2021 and now desire to amend the Agreement through Amendment No. 001.

**Term**

1. This Amendment shall serve to extend the Software Support, Maintenance, and updates agreement to June 30th, 2023.

**Services**

1. This Amendment shall not make any additions or changes to the original Agreement.

**Compensation**

1. This Amendment shall not add any additional monies.

ANY PROVISION OF THE SOFTWARE SUPPORT AGREEMENT THAT IS NOT SPECIFICALLY IDENTIFIED IN THIS AMENDMENT SHALL REMAIN IN FULL FORCE AND EFFECT, AND IT IS THE SPECIFIC INTENT OF THE PARTIES TO ABIDE BY ALL UNMODIFIED PROVISIONS OF THE SOFTWARE SUPPORT AGREEMENT.

IN WITNESS whereof, the parties have executed this Amendment on the dates appearing below their respective signatures.

CareerSource North Central Florida

RYMAN, INC D/B/A  
COMPLETE TECHNOLOGY SOLUTIONS  
Ryman, Inc.  
Complete Technology Solutions

Licensee Name: CareerSource North Central Florida

Vendor Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Signature: \_\_\_\_\_

Name of Licensee's Agent: Phyllis Marty

Name of Vendor's Agent: Maurice Ryman

Title: Executive Director

Title: VP of Workforce Development  
Initiatives

Date: 04/25/2023

Date: 04/25/2023