



METRIX LEARNING SERVICES AGREEMENT - RENEWAL

I. THIS AGREEMENT (“Agreement”) is effective as of the date of the last signatory hereto (“Effective date”), by and between **New York Wired for Education, Inc dba Metrix Learning**, located at 225 E Robinson Street, Suite 570, Orlando, FL 32801, and **CareerSource North Central**, located at 1112 N Main Street, Gainesville, FL 32601.

II. DESCRIPTION OF SERVICES

- a. Learning Management System (“LMS”): The Metrix Learning LMS provides user management and delivery of training content. The LMS is accessible 24/7 from any computer with internet access. Customizations include a custom site URL and logos. Features include:
 - i. Dashboards: Easy-to-use customer and administrator dashboards.
 - ii. Learning Content Licenses: Eligible individuals served by CareerSource North Central qualify to receive a one hundred and eighty (180) day license to eLearning content. Content includes:
 - Unlimited licenses to the Skillsoft Business/Desktop/IT Content Library www.skillsoft.com/catalog/default.asp
 - Unlimited licenses to 1Huddle gamification access
 - Unlimited licenses to TPC manufacturing content
 - Unlimited Integrated ProveIt assessments
 - iii. Career Pathways Tool: Skill assessment and learning plans for ten (10) industry paths, 200+ growth occupations.
 - iv. Certificates of Completion and Badges: Customers are awarded a certificate of completion for passing each course module. Customers can also receive digital badges for completion of bundles of courses.
 - v. Reporting: There are both automated reports delivered via email monthly, and standard reports accessible in the LMS administrator functions. These reports include group, activity, case management and pathways reports.
- b. Customizations: Other customizations not listed as included in the list below will be billed at \$175/hour. Quotes will be provided on estimated hours for approval before any development work begins.
 - i. Partnership Pricing included customizations:
 - Organization’s logo on login page and certificate of completion
 - Custom Metrix site URL
 - Custom SkillUp portal URL



- Self-directed registration form with system default form fields
- Up to 5 partner locations/groups
- Up to 3 new clusters per year

ii. Examples of additional customizations and/or development billed at hourly rates:

- Creating/curating custom pathways or clusters
- Bulk editing learner records
- Customized reports

c. Additional Items:

- i. Technical support is available Monday through Friday from 9AM -5PM EST via phone at 518-462-1780 (toll free: 1-844-691-1780) or via email at customersupport@metrixlearning.com.

III. COSTS, SERVICE TERM, AND PAYMENT

- a. Cost: The service described above is at a fixed cost of **\$20,000**
- b. Service Term: The service term is **12 months** from **October 1, 2026**, to **September 30, 2027**
- i. AUTO RENEWAL: Contract will renew upon end date. Organization must notify Metrix Learning in writing if they do not wish to renew within 60 days of contract service term end date.
- c. Payment Terms: An initial bill will be submitted to **CareerSource North Central** for **\$20,000**.

IV. AMENDMENTS

- a. Either party upon mutual agreement may modify this Agreement. No modification of this Agreement will be effective unless it is in writing, signed and dated by both parties.

The undersigned parties agree to work together in the manner described.

IN WITNESS WHEREOF, the parties have executed this agreement on the date below.

July 22, 2026

Signature

Date

Kerry Twomey, Director, Gov. & Education
Name/Title

7/21/26

Signature

Date

Phyllis Marty, CEO

Name/Title