



**Software Support, Maintenance and Updates Agreement Amendment No. 005**

**THIS SOFTWARE SUPPORT AGREEMENT AMENDMENT No. 005** (the "Amendment") dated this 1<sup>st</sup> day of July 2025 (the "Execution Date")

**BETWEEN:**

Ryman, Inc. DBA: Complete Technology Solutions  
(the "Vendor")

**OF THE FIRST PART**

**AND**

CareerSource North Central Florida  
(the "Licensee")

**WHEREAS**, the parties entered into the Software Support, Maintenance, Cloud Hosting and Updates Agreement and ATLAS Employer Portal on the 1<sup>st</sup> day of July, 2022 and now desire to amend the Agreement through Amendment No. 005.

**Term**

- 1. This Amendment shall serve to extend the Software Support, Maintenance, and updates agreement to June 30th, 2026.

**Services**

- 1. This Amendment shall reflect CSNCF staff users for ATLAS CORE bundle (ATLAS CORE Bundled Module includes ATLAS Assignments, Audit Interface, Case Management, Customer Dashboard, Programs/Forms Builder, E-Courses, Events, E-Signature, Flags, Forms Report, Locations, Staff Forms, Staff Positions, System Alerts, Reports and Workflows. ATLAS Document Storage and ATLAS Kiosk Software), cloud hosting fees and Employer Portal.

**Compensation**

- 1. This Amendment reflects the modified service and costs to the original contact: Based on changes in services and compensation outlined above, the amendment will be billed at:

<b>ATLAS CORE, Cloud Hosting Fees &amp; Employer Portal Q1-Q4 (July 1, 2025-June 30, 2026)</b>	<b>\$71,360.76 Annual (\$5,946.73 per month)</b>
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ANY PROVISION OF THE SOFTWARE SUPPORT AGREEMENT THAT IS NOT SPECIFICALLY IDENTIFIED IN THIS AMENDMENT SHALL REMAIN IN FULL FORCE AND EFFECT, AND IT IS THE SPECIFIC INTENT OF THE PARTIES TO ABIDE BY ALL UNMODIFIED PROVISIONS OF THE SOFTWARE SUPPORT AGREEMENT.

IN WITNESS whereof, the parties have executed this Amendment on the dates appearing below their respective signatures.

CareerSource North Central Florida

RYMAN, INC D/B/A  
COMPLETE TECHNOLOGY SOLUTIONS  
Ryman, Inc.  
Complete Technology Solutions

Licensee Name: CareerSource North Central Florida

Vendor Name: \_\_\_\_\_

Signature: 

Signature: 

Name of Licensee's Agent: Phyllis Marty

Name of Vendor's Agent: Maurice Ryman

Title: Executive Director

Title: VP of Workforce Development Initiatives

Date: 6/11/25

Date: 6/12/2025